

LTR-1000-197911

2018/05/06

No



To: Mr.E.A Salkov

Director General of Rusatomservice

Sub: Complains on the Quality of Delivered Goods

Dear Sir,

Please be advised that some of the Goods relevant to invoice No. SP-BNPP1-/3, 4 manufactured by INTERARM Co. are secondhand and used ones which have been observed and approved by your representatives at BNPP-1 site during the implementation of IC-1. So while expressing the Customer's real serious grievance on delivering the defected goods, the Supplier is reminded on the necessity of caring to supply the new Goods with quality based on terms and condition of Contract.

In the meantime, the Supplier's representatives at BNPP-1 site avoid approving the non-compliance forms due to lack of enough authority and unacceptable reasons as specified by the Customer. It is evident that from the Customer's point of view, the issues related to the non-compliance are registered on the records of that Company and the manufacturing factories and will be taken into account in the next reviews of PAC, FAC by the Customer. It is clear that all responsibility of any delay in approving the relevant reports rests on the Supplier./

Sincerely yours

H.Ghaffari

Bushehr NPP Manager and Managing Director

