

28 March 2018

Dear WANO Member Executive Officer,

Re: RPT 2017-06, *Analysis of Deficiencies in Operator Performance* issued February 2018

Please find enclosed WANO RPT 2017-06, *Analysis of Deficiencies in Operator Performance*. The report is additionally available on the WANO member website, members.wano.org.

Background

WANO has noted a number of consequential events and identified an increasing number of areas for improvement (AFIs) from review activities at a global level linked to operator fundamentals. This trend is concerning and deserves your personal attention as one of our industry's senior operationally-focused executives, as it addresses the heart of our nuclear safety focus mission.

Purpose

The purpose of this letter is to inform you that WANO RPT 2017-06, *Analysis of Deficiencies in Operator Performance* was published on the WANO member website. The report was written to analyse and document a recurring negative trend in operator performance. The recommendations of the report are intended to focus WANO's regional centre staff to prioritise issues, address the causes and contributors of identified operator performance weaknesses and lead to effective, sustainable corrective actions.

We are requesting that all WANO members closely review the report. If similar issues are occurring at your stations, please review the effectiveness of your implementation of the recommendation of SOER 2013-1, *Operator Fundamentals* and develop additional corrective actions to ensure the sustainability and effective implementation of the recommendations. It is concerning that our review teams still find that a number of our members have not yet, five years after its release, fully or satisfactorily addressed the recommendations contained in SOER 2013-1. You are respectfully reminded that these SOER documents contain what WANO considers to be the most important operating experience, and it is a fundamental member obligation to thoroughly analyse and address the recommendations in a timely manner.

Basis for Review

The report presents an analysis of events and AFIs that indicates weaknesses in operator performance and describes an adverse trend in operator fundamentals that may be a precursor to events of greater consequence.

The report specifies recommendations that require both immediate attention and ongoing actions from regional centres to strengthen the support that our members need. Each regional centre is reviewing the report and will be assessing their local actions to bring the required support to you.

If you have any questions please do not hesitate to contact your WANO regional director or me directly.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Peter Prozesky', with a large, stylized loop at the end.

Peter Prozesky
Chief Executive Officer

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