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Pages 1

To: Mr. Hossein Ghaffari, Director of Bushehr NPP
From: Mr. Vasily Aksenov, Director, WANO Moscow Centre
Subject: Joint WANO Moscow Centre / IAEA Workshop on Operating Experience

Dear Mr. Ghaffari,

Please be advised that WANO-MC in cooperation with IAEA (Austria) is going to organize a workshop on **"Operating experience (OE) processes enhancement"**. The meeting will focus on following aspects of an operating experience programme:

- Application of just culture / no-blame culture and motivation of personnel;
- Process and criteria for evaluation of corrective actions effectiveness;
- Analysis of events and lessons learned;
- Indicators, used to monitor the effectiveness of the OE programme;
- Management Role in ensuring effectiveness of the OE programme;
- Effective communication of OE to personnel including Human Performance related lessons learned;
- Practice of conducting self-assessments of the OE programme;
- Experience in Event Recurrence Reduction;
- OE Benchmarking Practice;
- What kind of difficulties are to be overcome at your plant for effective use of OE?
- What kind of OE lessons do we still have to learn from major nuclear industry accidents?

The listed topics have been selected in order to help WANO members in strengthening safety through enhanced operating experience processes. Should you have any suggestions for expanding the scope of the workshop topic list, please forward those to the WANO Moscow Centre.

The workshop will be held in Vienna (Austria), on 11 – 13 September 2018. An Initial Announcement about the workshop and Registration Form are posted on the public WANO-MC Web site (www.wanomc.ru).

I ask you to send one representative to attend the seminar and to make a presentation. Having a presentation is an obligatory condition of participation. All costs associated with participation in the seminar (getting a visa, travel to the venue and back, booking and hotel accommodation, meals, per diem) are to be covered by your organization.

We will appreciate it very much if you will forward to the workshop coordinators d.zahradka@iaea.org, Y.Palka@iaea.org, kezin@wanomc.ru, isaev@wanomc.ru, parakhina@wanomc.ru a completed registration form before **June 29, 2018**. Electronic versions of presentations (slides / texts) are requested to be forwarded to the workshop coordinators **by August 25, 2018**.

With best wishes and hope for further fruitful cooperation.

Mr. Vasily Aksenov
Director
WANO Moscow Centre

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