Email: support.riskspectrum@lr.org

Dear Mr. Johan Sorman

We have received your package includes two Copies of PSA RiskSpectrum Code with license number RS-0826. At the first, I would like to thank you for your kind cooperation and sending us this package. At the second, we have Some questions to be answered before installation and using this program. These questions are as follows:

1. Our license is corporate license or location bound license? This means that we can use this software in any office of NPPD or one location/site of NPPD in IRAN?
2. Does this current order consist of M&S? In general, which items will include in M&S and how would it be supported?
3. Are there any limitations in multi-installation of the software? For instance, suppose that one copy of software has been installed on the PC and after that (for example 6 month), this PC because of some reason destroy. Is it possible to install the software in other PC or not? Is there any limitation in installation of software or not?
4. What about software installation, activation and downloading add-on packages? Is it necessary to connect to the internet or not? In which cases, connection to the internet is required?
5. Is it possible to be installed the software in one server (with related HASP Key) and giving access to the users for working with software?
6. What does mean" WEB LOGIN" which is indicated in "Delivery Specification "?
7. What should be done in case of HASP Key failure (e.g. physical failure)?

 Thank you in advance for your cooperation