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|  | **World Association of Nuclear Operators**  **Moscow Centre**  **WANO – MC**  25 Ferganskaya st, Moscow, 109507, Russia  Phone. +7 495 376 15 87  Fax: +7 495 376 08 97  [info@wanomc.ru](mailto:info@wanomc.ru) |

**REQUEST**

**to provide technical and organizational information**

**via WANO**

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| 1. **NPP/Organization:** Mochovce NPP |
| 1. **Information request topic:**   Implementation of SOER 2013-2 recommendation 9: “Develop plans that address family/personal needs of responders who are unable to leave the site.” |
| 1. **Information request objective:** Obtaining information about SOER 2013-2 recommendation 9 implementation lessons learned. |
| 1. **Problem description:**   Mochovce NPP wants to get more information through benchmarking in SOER 2013-2 recommendation 9 implementation. We hope the collected international experiences could help us to obtain the optimal solution and finally close this problem. |
| 1. **Specific questions:** 2. What specific measures and with what success has your power plant/company implemented in connection with recommendation 9 SOER 2013-2? 3. Who informs his/her family members about the health status and situation of a particular accident response team member during the accident? 4. Who and how maintains the current database with contact details of family members of accident response team? 5. How is provided psychological help to accident response team members, or their families during emergent situation? 6. How is provided media and legal protection to accident response team members in case of dealing with the consequences of an accident? 7. How is provided compensation in the event of damage to health, death and other damage caused to accident response team member? 8. Is the insurance of accident response team members carried out to ensure their personal or their family members compensation in case of negative impacts of the accident? |
| 1. **Organizations proposed for distribution of this request:**   All NPPs affiliated in WANO. |
| 1. **Department – request initiator:** Emergency Planning Department |
| 1. **Contact details of the requester:**   Name: Ing. Mariana Mancikova  Position: Head of Emergency Planning  Business telephone: +421910673150  e-mail: Mariana.Mancikova@seas.sk |
| 1. **Request date**: 16/11/2021 |